

7

Professionalism and Management

Sports physiotherapists manage time, resources and personnel in a professional, legal and ethical manner, and facilitate professional development and excellence

Context:

- sports physiotherapists work in a variety of settings, including private or government-funded practices, training and competition contexts, and in centres providing recreational exercise and sporting facilities.
- sports physiotherapists work with other professionals in their own and other fields, and frequently manage other personnel.

Behaviours:

- specific behaviours vary between service contexts and countries, but require knowledge and skills in:
 - time management,
 - the management of financial and other resources, including insurance procedures,
 - personnel management,
 - administration,
 - service organisation, monitoring, and strategic planning
 - legal issues relevant to different sports, physiotherapy, and service delivery
- prioritisation of ethical practices, equal opportunities, confidentiality and respect in the workplace.
- development of a working environment that encourages others to strive for excellence, providing and supporting opportunities for learning.

Specific National Interpretations –

Standards Relating to Competency 7: Professionalism and Management	
A foundational knowledge	
The sports physiotherapist demonstrates the ability to:	
7A: 1	identify legal issues, national and international professional standards relevant to sports physiotherapy and service delivery, including risk assessment procedures and health and safety regulations
7A: 2	outline the organisation of sports health care on national and international levels, including sport-specific legal and ethical regulations
7A: 3	specify general principles of resource management, demonstrating awareness of national and international insurance regulations and financial management
7A: 4	analyse the impact of human resource management principles and regulations on physiotherapy practice, including equal opportunities, data protection, confidentiality and respect in the workplace
7A: 5	show strategic awareness, including awareness of service organisation, monitoring and audit procedures, and marketing strategies
B critique and synthesis	
The sports physiotherapist demonstrates the ability to:	
7B: 1	synthesise current evidence for best practice in service delivery and resource management
C information collection	
The sports physiotherapist demonstrates the ability to:	
7C: 1	implement measures for the evaluation of service delivery and standards, including client satisfaction and treatment efficacy
D information processing	
The sports physiotherapist demonstrates the ability to:	
7D: 1	use monitoring and audit results to identify development needs, which may relate to personnel, environment, equipment, or strategic service delivery
E action / intervention	
The sports physiotherapist demonstrates the ability to:	
7E: 1	practice in a variety of unpredictable situations, for example: <ul style="list-style-type: none"> • transporting necessary equipment when travelling with the athlete(s), and • adapting measurement and intervention strategies for use in different environments (clinic, tour transportation, home, training, and competition)
7E: 2	develop a business plan that justifies the need for sports physiotherapy in a specific context, demonstrates financial planning, and includes marketing strategies
7E: 3	deliver safe services that operate within all national and professional rules and regulations and recognise the client's rights
7E: 4	write concise and informed reports for relevant competent authorities, such as insurance companies
7E: 5	demonstrate interpersonal skills that provide positive interactions with clients and co-workers
7E: 6	demonstrate professional leadership in the working environment by encouraging others to strive for excellence, and by providing and supporting opportunities for their learning
7E: 7	work effectively with other members of the multidisciplinary team with full awareness of their roles and responsibilities
F evaluation and modification	
The sports physiotherapist demonstrates the ability to:	
7F: 1	implement audit and monitoring systems that include regular reflection on the results, and mechanisms to ensure modification of practice as a result
G specific national standards	
7G: 1	ensure that relevant national and international recertification or registration requirements are fulfilled